



Christophe Vantongelen

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WORK EXPERIENCE

01/04/2017 – 15/09/2022

SINGLE POINT OF CONTACT / SPECIAL PROJECT EUROPEAN COMMISSION - DG DIGIT

Department: DIGIT - Direction A: Infrastructure & Resources

Working for the Director, I carried out the following tasks:

- Project, budget and team management
- Organizing moves of DG Informatics (DIGIT): 1,245 employees & devices to open space.
- Reorganization of the logistics departments
- Drafting of technical documents: balance sheet, statistics, organization chart, procedures, models, ...
- Members of steering & evaluation committees: contractors, IT infrastructure, on/out-boarding.
- Statistics based on big data (Power BI) DB HR & building occupancy ratio (TCO).
- Managing archival fonds (data lifecycle)

16/09/2015 – 31/03/2017

ICT SECURITY ADMINISTRATOR EUROPEAN COMMISSION - DG DIGIT

Department : DIGIT.C.6.005 – Back Office Operations & Projects / Digital workplace

- Securing, monitoring & logging of remote access servers (storage, availability, troubleshooting, etc.)
- Data management: encryption, migration, backup & restore, archiving & destruction.
- User management: access & identifiers, secure personal files
- Statistics based on big data (Power BI)
- Preparation of "Disaster Recovery Plan" and "Business Continuity Plan"
- Administration & IT support 3rd level: servers, network, computers, storage, etc.
- Install, migrate and update operating system and software by deployment

01/01/2014 – 16/09/2015

IT SYSTEM ANALYST GETRONICS / SERCO

External service providers at the Commission européenne.

- 2nd ICT Support (users & data)

01/03/2011 – 31/12/2012

ICT SECURITY MANAGERS BXL SERVICES

- maintenance of computers & servers
- create an Business Continuity Plan (BCP/DRP)
- relations with technical suppliers
- Project management : moving to the new site

01/06/2010 – 01/08/2010 Brussels, Belgium

WEB DESIGNER & PROJECT MANAGER DIRECTORATE-GENERAL FOR COMMUNICATIONS NETWORKS, CONTENT AND TECHNOLOGY (CNECT)

- Update both websites (internal/public)
- Update Facebook page
- preparation of the fair & conferences "emerging technologies"

Business or Sector Public administration and defence; compulsory social security |

Department Future Emerging Technologies (FET) programme |

Website <https://www.h2020.md/en/content/future-and-emerging-technologies>

27/08/2009 – 13/02/2010 Brussels, Belgium

GRAPHIC & WEB DESIGNER EUROPEAN INNOVATION COUNCIL AND SMALL AND MEDIUM-SIZED ENTERPRISES EXECUTIVE AGENCY (EISMEA)

- Study of implementation of web content management (CMS)
- Updating public website & intranet

Business or Sector Public administration and defence; compulsory social security |

Department Communication team: European Enterprise Network |

Website https://commission.europa.eu/about-european-commission/departments-and-executive-agencies/european-innovation-council-and-small-and-medium-sized-enterprises-executive-agency_en

15/09/2005 – 15/09/2008

LOCAL IT SYSTEMS ADMINISTRATOR & SUPPORT EUROPEAN COMMISSION: DG RTD @JOINT RESEARCH CENTER

Department : Joint Research Centre - Directorate of Ispra site (Italy)

Local system administrator for the Unit

- Supervision of the team scanning the Ispra site archives (plans & documents 1966-2002)
- Management of a project of files naming plan (>20.000 files) based on a sequence of 18 characters.
- Preparing call of tenders: Electronic Document Record Management System (EDRMS)
- Managing international call of tenders for IT hardware, software and services.

01/03/1998 – 15/10/2004

SYSTEM AND NETWORK ADMINISTRATOR KEYTRADE BANK / VAN MOER SANTERRE

- Setup & maintenance of computers & servers
- relations with suppliers: telecom, copiers, computers, maintenance agreements...
- preparing & managing moves of both companies to a new head quarter
- managing patch panels & cabling: data, telecom (ISDN, satellite, leased lines)
- configuring remote access for 3 agencies
- 2nd level ICT support for users

01/02/1993 – 15/01/1998

PROJECT MANAGER - IT SUPPORT ... DB ASSOCIATES (AOS) – BELGOCAD – BIOTIM – MARCQ & ROBA – AIR CONSULT – REYNOLDS

Several national & International positions as: IT support, Project Manager, Consultant in relocation, designer...

● EDUCATION AND TRAINING

05/03/2023 Brussels, Belgium

TRAINING: CYBER SECURITY IN 30 STEPS Agoria Belgium

Website www.agoria.be

02/2023 Riverdale, United States

TRAINING: CERTIFIED RISK INFORMATION SYSTEM CONTROL (CRISC) Cybrary Inc.

Address 4600 River Rd STE 400, 20737, Riverdale, United States | **Website** <https://app.cybrary.it/browse/course/crisc>

01/2023 Riverdale, United States

TRAINING: CERTIFIED INFORMATION SECURITY MANAGER (CISM) Cybrary Inc.

Address 4600 River Rd STE 400, 20737, Riverdale, United States | **Website** <https://app.cybrary.it/browse/course/cism>

12/2022 Riverdale, United States

TRAINING: MITRE ATT&CK DEFENDER™ (MAD) ATT&CK® CYBER THREAT INTELLIGENCE CERTIFICATION TRAINING Cybrary Inc.

Address 4600 River Rd STE 400, 20737, Riverdale, United States |

Website <https://app.cybrary.it/browse/course/mitre-attack-defender-mad-attack-for-cyber-threat-intelligence>

01/2022 Riverdale, United States

TRAINING: BECOME A CHIEF INFORMATION SECURITY OFFICER (CISO) Cybrary Inc.

Address 4600 River Rd STE 400, 20737, Riverdale, United States | **Website** <https://www.cybrary.it/catalog/career-path/ciso>

06/2021 Bruxelles, United States

TRAINING: ARTIFICIAL INTELLIGENCE & DATA FOR POLICYMAKERS European Commission: Directorate General CONNECT

Address Avenue de Beaulieu 25, 1000, Bruxelles, United States | **Website** <https://futurium.ec.europa.eu/en/connect-university>

05/2021 Mountain View, United States

TRAINING: PREPARE FOR THE CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL (CISSP) EXAM LinkedIn Learning (via EU Learn)

Address EU Learn training provide by LinkedIn, 2029 Stierlin Court, 94043, Mountain View, United States

05/2021 Düsseldorf, Germany

TRAINING: RESPONDING EFFECTIVELY TO RISKS Skillsoft (via EU Learn)

Address Online training via EU Learn -> Berliner Allee 59, 40212, Düsseldorf, Germany | **Website** www.skillsoft.com




01/2021 Düsseldorf, Germany

TRAINING: CERTIFIED INFORMATION SYSTEM AUDITOR (CISA) Skillsoft (via EU Learn)

Address Online training via EU Learn -> Berliner Allee 59, 40212, Düsseldorf, Germany

DIGITAL SKILLS

Digital Skills - Test Results

 Information and data literacy	ADVANCED	Level 6 / 6
 Communication and collaboration	ADVANCED	Level 6 / 6
 Digital content creation	ADVANCED	Level 6 / 6
 Safety	ADVANCED	Level 5 / 6
 Problem solving	ADVANCED	Level 5 / 6

Results from [self-assessment](#) based on [The Digital Competence Framework 2.1](#)

My Digital Skills

Windows OS (Desktop & Servers)

Active Directory | Microsoft Windows Server 2008 R2 2012 R2 (dhcp DC DNS AD GPO) | Network administration, network security, network maintenance and repair skills | Server 2016 | Administration avance Windows 10 Windows server 2008 2012 R2 2016 | Windows xp à windows 11 | Pc hardware | Windows

Corporate tools

team leader team player | Skype for Business TeamViewer Cisco Webex Zoom | Microsoft Office | MS Office (Access Excel Power BI Dynamics 365 SharePoint Project Visio Outlook Teams) | Skype | SharePoint | Microsoft office Office 365 | Information Security | Instagram | Google Docs

Data management (Lifecycle)

Gestion des risques | Google Drive | Technical writing | Backup Policies | Procedures and policies | Manuscripts/Archives Digitization | Data Quality, Data Validation, Data Manipulation | Data Protection and Destruction

Social networks

whatsapp | LinkedIn | ZOOM | Microsoft Server | Facebook LIVE | Facebook | YouTube | messenger | Information systems | Twitter

Project Management & Team leadership

Business Impact Analysis | Project management (Project documentation, budget planning, SWOT Analysis)

Information security (confidentiality - Integrity - Availability)

ISACA Cobit 5 Foundation | CISO | Information security management according to CISM | GDPR | Disaster Recovery | ISACA - Cybersecurity Fundamentals Certificate | BackupExec | NIS2 | Iso27001 | CISA Candidate | Information sensible | CISSP (learning) | Acronis Backup 11 | ISO27002 | Integrity

Training & Certification

ISMS ISO270001 | Veeam Backup Replication | CISA (Certified Information Security Auditor) | Standard Operating Procedures | ISACA Certified Information Security Manager (CISM) | Inspection and evaluation of Business Continuity (BCP) | ISMS and cybersecurity management programs | ISO 27005 Information Security Risk Management | Information security management

LANGUAGE SKILLS

Mother tongue(s): **FRANÇAIS**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ITALIAN	C1	C1	C1	C1	B2
ENGLISH	C1	C1	C1	C1	C1
DUTCH	A2	A2	A2	A2	A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

ADDITIONAL INFORMATION

CONFERENCES AND SEMINARS

06/06/2023

Conference: Cyber Made in Belgium (CMiB) The business group Cyber Made in Belgium (CMiB) is the voice for the Belgian cyber industry and groups together the companies that develop and offer cybersecurity technology in Belgium and related services for individuals, companies, or governments.

CMiB is the frontrunner in promoting cyber security readiness in Belgium.

Their primary goal is to raise awareness of the gap that Belgium must close regarding cyber security readiness and to encourage local, regional, and federal governments to take action towards increasing cyber resilience for companies, governments, and citizens at large.

Cyber security is essential to protect individuals and organizations from cyber threats and enable the further digitalization of society. CMiB is committed to positioning cyber security as an enabler in the digital transformation of society, both for the business community and the general population.

Link <https://www.agoria.be/en/services/business-clusters/safety-security-defence/introduction>

01/06/2023 – Brussels

Conference: Cyber Security resilience Cyber Resilience Conference is the place to meet experts and colleagues and to gather new information about the security field and the upcoming Cyber Resilience Act. Through, inspiring keynotes, breakout sessions as well as round tables you will get inspired to join, debate and expand your knowledge and gain insight on the latest development in this vast landscape of cybersecurity.

Given the number of cybersecurity threats – like ransomware...or worse, knowing what is happening unseen online in the context of the war in Ukraine – it should be crystal clear by now that cybersecurity needs to be a topic that should be at the top of every organisation's agenda.

To ensure European (and therefore also Belgian) organisations truly take cybersecurity seriously, the regulator is pushing forward with ever clearer regulations to make sure we all build a more resilient society moving forward. The enforcement of GDPR is being taken ever more seriously, the NIS2 directive raises the bar for critical infrastructures and the Cyber Resilience Act should make our nation-states more resilient.

The Cyber Security Act targets to allow European security services to be certified to provide a "trust mark" that organisations/citizens can rely on. The upcoming revision of the Trust Regulation targets a more trusted European Identity ecosystem. And rest assured, there is even more on the horizon.

Link <https://heliview.com/cyber-resilience-belgium/>

04/05/2023 – 07/05/2023 – Lille (3 days)

Fair: Forum International de CyberSécurité (FIC) The International Cybersecurity Forum is Europe's leading event on digital security and trust issues.

Its unique feature is to bring together the entire cybersecurity and "trusted digital" ecosystem: end customers, service providers, solution providers, consultants, law enforcement and government agencies, schools and universities...

Its mission is to respond to a double urgency :

- To face the operational challenges of cybersecurity
- To contribute to the construction of a digital future in line with European values and interests

Link <https://europe.forum-fic.com/en/about/>

05/2023 – Brussels (2 days)

Fair: CyberSec Europe Cyber attacks are an ever growing threat in today's tech environment. Cybersec Europe 2023 is the platform for experienced cyber security experts as well as next-gen start-ups to share knowledge with peers for jointly coping with the cybersecurity challenges. Businesses and institutions of all sectors learn how to enhance cyber resilience and protect their core.

10/2022

Conference: inauguration Belgian Cyber Command (Belgian Defence) Belgian Defense launched his new department "**Cyber Command**"

On 19 October 2022, the Belgian Ministry of Defence declared the Initial Operating Capability of its new Cyber Command. Responding to the trend of states seeking competitive advantages in a new operational domain – as illustrated by several high-profile cyber-attacks on Belgian State institutions – the choice for developing a new instrument of statecraft has been made.

This Egmont Policy Brief outlines the growing importance of developing cyber defence capabilities, discusses the organisational set-up for this Cyber Command, and finally zooms in on the challenges ahead.

10/2022 – Nivelles (BE)

Conference: Data Protection Officer (DPO) & Information Security IT SECURITY FORUM IN BELGIUM

This event was an opportunity for professionals of the sector concerned by security and the RGPD to participate in conferences and to discuss the impacts on the industry, companies and society. It was an opportunity to answer questions and challenges.

VOLUNTEERING

10/01/2017 – CURRENT Red Cross Belgium

First Aid @Red Cross

- Intervention and first aid team during events
- Member of the First Intervention Team (FIT)
- Executive of the Brussels Capital Support Unit

10/02/2014 – CURRENT Toekomst Atelier De l'Avenir (TADA)

Teacher TADA (short for Toekomst Atelier De l'Avenir) is a network that involves citizens, civil society and businesses in the integration and emancipation of Brussels' socially most vulnerable teenagers and their entourage.

In Brussels, TADA supports more than 1.800 socially vulnerable teenagers through a network that intensively coaches them during many years.

Through our weekend schools and our alumni network, we offer extra-scholarly activities that set the learning (-bar) high, while equally fostering the wellbeing of the child. Each Saturday, children from 9 to 12 years old, discover new professions with specialists in order to have an idea of their future professional orientation.

HOBBIES AND INTERESTS

Photographer I am a professional photographer, specialized in capturing the beauty of nature, landscapes, but I also enjoy portraits and event photography. I believe that every moment is worth preserving and I strive to create timeless memories through my lens.

Whether it's a stunning sunset or a candid family portrait, I am committed to delivering high-quality images that you will treasure for years to come.

Browse my portfolio and let me know how I can help you capture your special moments.

More info @ www.chrisvtg.photo

Link www.chrisvtg.photo

RECOMMENDATIONS

Martine Diss Head of Unit : Animation of the Enterprise Europe Network

With this present letter, we would like to express our satisfaction with the performance of Christophe VANTONGELEN, who worked for the "Animation Unit" of the Executive Agency for Competitiveness and Innovation, .from August 28th 2009 to October 9th 2009 and again from December 1st 2009 to February 12th 2010 (two interim contracts).

Under the supervision of the Head of sector for "Communication", Christophe was responsible for updating our intranet and public websites.

Job description: **Webmaster**

- Maintaining and up-dating our Intranet and Public websites, in close cooperation with others Units and members of the Enterprise Europe network.

- Migration of the actual intranet to a new one (new graphical chart & lay-out).
- Adding a Google analytics code on all pages of our websites.
- Monitoring, preparing and analysing monthly reports of visitors.
- Feasibility study for the integration of a Content Management System (based on Drupal).

Secondary tasks:

- Graphical works: photo retouching, layout ...
- Photo report for special events of the Unit.

We regret that we are unable to continue to avail of his valuable contribution for a longer period.

Dolf Van Hattem Head of Unit

We are pleased to express with the present note our full satisfaction with the performance OF MR CHRISTOPHE VANTONGELEN, who worked for the Site Development Unit of the European Commission's Joint Research Centre from 16 July 2005 to 15 July 2008.

During the aforementioned period Mr Vantongelen held the position of Informatics and Communication support officer, with the overall Purpose of assuring the general IT support of the unit and supporting the architects and engineers of the unit in CAO application management.

Functions & responsibilities:

- Help in developing state-of-the-art CAO standards & practices
- Manage the unit's general drawings (Ispra Site Map, etc.)
- General **IT support** (desktop management), in close collaboration with the Ispra site Informatics Unit
- Management of unit's plotters, scanners, printers, and other peripheral hardware
- Management of the unit's software

Secondary tasks:

- Web Correspondent of the unit: technical assistance to the unit's Communications officer in managing the unit's web pages in Documentum.
- Assistance in the Document Management of the unit, including maintenance of the **File Plan** and scanning of the unit's technical Archives, assistance in maintaining the Archives.
- Participation to the conception of the future EDRM application of the Ispra Site Technical Archives

The conduct of Mr Vantongelen was excellent, his proactive attitude and commitment towards the tasks he was entrusted can be qualified as outstanding, as his integration and collaboration in a multi-cultural team. He kept a remarkable supportive relationship with all his colleagues in the unit and in other JRC Ispra units.

He demonstrated a high professional level in the domains of his competence and made a substantial contribution to the unit. In particular with regard to the production of CAD documents (Rendering, 3D vision, ...) and the management of the unit's informatics equipment and software.

We finally would like to express our acknowledgment to him and regret not being allowed to avail from his contribution for a longer period; the Commission's regulations in external (contractual for 3 years)